

Dear Customer,

If you have visited our business and made a purchase with your credit or debit card between May 29th and July 30th, please read the following message.

We were recently made aware of an internal issue with our credit card processor which caused a number of transactions to reject from our system.

This issue began May 29th and occurred throughout June and July, but has now been resolved.

To remedy this loss in transaction volume, a reprocessing of the payment is needed.

Please be advised that you may see a new charge to your credit or debit card statement reflecting our business name.

Know that the original charge has fallen off of your statement, which is why the new charge is necessary to remit payment.

We are working closely with our credit card processing partner should you have any questions regarding the situation. Please reach out to Clarissa LaBarre with Fiserv for additional information.

Thank you!

Clarissa LaBarre

FI Support Manager Team Lead

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